

Annitek CA Clarity PPM Success Story

World Leader in Health Information Technology. Assisting multiple Hospitals to manage their Information Technology costs.



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Challenges:

- Clarity 7.5.2 in house.
- Database: SQL Sever
- Reporting: Actuate

- The Customer had decided to upgrade to Clarity V12 and go from an in house version to a On Demand SAAS version. This created the following challenges.
- SAAS version uses Oracle, customer was on SQL server
- Cloud Integration. The customer needed to integrate with other systems which were in house.

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Challenges:

- Core Team needed training prior to implementation.
- All reports had to be converted from Actuate to Business Objects and power users needed to understand WEBI.
- New universes were required to support the reporting needs
- Implement Departments to get a rollup of all FTE's at the department level without implementing full financials
- Integrate the cloud with Kronos.
- Road mapping for the next 5 Years had to be completed.

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Critical Requirements:

- Move in-house 7.5.2 version of CA Clarity to v12 on Demand version.
- Clean up all roles within Clarity
- Clean up all resource data to implement department level resource planning
- Achieve Cloud integration with in house Kronos Timesheet system
- Improve the core team's understanding of CA Clarity by holding training sessions.
- Implement new version of workbench.
- Implement new processes.
- Implement new reporting and dashboarding solution.

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Solution:

- After looking at all the alternatives the customer with help from Annitek decided to use the upgrade as a new implementation approach.
- Roles were re-aligned to match the new HR methodology.
- New Department feature was implemented to get a better handle to department Capacity vs Demand
- GEL was utilized for cloud integration.
- Data was cleansed using XOG prior to migrating from SQL Server to Oracle.
- Limited data was brought forward in v12 environment .
- Customer specific Universe was created for reporting purposes and Infoview reports were created for the power users.
- Infoview training was done to make the power users unleash the power of the Universes.

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Accomplishments:

- Annitek delivered the project on Time, within budget, & within scope.
- The Customer has a set of new Business Object reports which they require to support their business.
- Customer received a document outlining suggested next steps for their Clarity implementation, as well as a blueprint for building Clarity.
- Additionally, the customer also has gained a deeper understanding of the value that CA Clarity can provide to their organization, particularly in the area of Resource and Capacity Planning.
- Additional training was done to implement Portfolio's.

About Annitek

Annitek Consulting is a **CA Clarity Enterprise Solutions Provider**, a **CA Clarity Education Partner**, and a licensed reseller of CA Clarity. In the above roles, Annitek assists CA Clarity clients and prospective customers in a variety of industries throughout North America by:

- Providing Proof of Concept and customer environment assessments.
- Installing, migrating, upgrading and project managing CA Clarity implementations.
- Managing & staffing Clarity implementation engagements.
- Providing methodology for, and administration of, CA Clarity.
- Getting your organization up & running on CAPA, & developing customized CAPA Content.
- Delivering all CA Clarity courses with CA-certified instructors.
- Developing custom Clarity courseware.
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Contact us

Let Annitek Consulting provide the missing piece to your CA Clarity PPM puzzle.



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