

# Annitek CA Clarity PPM Success Story

**World leading pharmaceutical company (annual revenues \$30 +billion); active in over 100 countries with growing presence in important emerging markets.**



# Annitek CA Clarity PPM Success Story

---

## Challenges:

- Required Clarity upgrade to 8.1, which effort was already delayed by six months
- Unsuccessful in previous attempts to create a Center of Excellence (COE).
- Inconsistent quality of data
- Limited visibility into Resource availability.
- Lack of understanding of the full value proposition of CA Clarity in support of their business processes
- Lack of user acceptance and experience using CA Clarity PPM



# Annitek CA Clarity PPM Success Story

## Critical Requirements:

- Get the project back on track; first and foremost, upgrade Clarity from V7.5.3. to V8.1. Identify and deliver solutions for onboarding and on-site training for the Project Managers, Resource Managers, and Portfolio Managers.
- Configure Clarity to capture the new business requirements.
- Capture time spent maintaining applications and the services provided for those applications.
- Create new Organizational Breakdown Structure and implement supporting security model.
- Create new reports and portlets providing the executive team with the required information.
- Deliver plans for the upcoming phases and upgrades, deliver a pragmatic and achievable COE blueprint.
- Implement best practices & methodologies to improve the quality of data

# Annitek CA Clarity PPM Success Story

---

## **Solution:**

- Annitek provided a team of CA Clarity PPM professionals comprised of a Clarity Project Manager/Functional Consultant, Functional Consultant, Technical Consultant, & Clarity-certified Trainer.
- Evaluated the current state of the project, and proposed to the Steering Committee an achievable project plan inclusive of all the business requirements.
- In addition to gathering a comprehensive set of business requirements from the multiple business units, the Functional Consultants configured the OBS, implemented Security, and created the new attributes and associated subpages to capture the new requirements.
- The Technical Consultant performed the upgrade from 7.5.3 to 8.1, performed regression testing, and created portlets.

# Annitek CA Clarity PPM Success Story

---

## Solution:

- Team also proposed and implemented best practices and methodologies to address data quality issues.
- For on-boarding, Annitek recommended and introduced the customer to CA Productivity Accelerator (CAPA), which the customer subsequently purchased from Annitek.
- Annitek Trainer performed the CAPA integration with Clarity, and developed custom CAPA content.
- Trainer developed and delivered comprehensive Instructor-led training for Project Managers, Resource Managers, and Portfolio Managers.

# Annitek CA Clarity PPM Success Story

---

## Accomplishments:

- Annitek delivered the project on Time, within budget, & within scope.
- An effective new on-boarding and training solution (CAPA) was implemented.
- The Annitek Team also delivered the next steps, & step by step plans to implement Center of Excellence.
- The Customer has a set of Portlets and reports which they require they require to support their business.
- Customer received a document outlining suggested next steps for their Clarity implementation, as well as a blueprint for building a Clarity Center of Excellence.
- Additionally, the customer also has gained a deeper understanding of the value that CA Clarity can provide to their organization, particularly in the area of Resource and Capacity Planning.

# About Annitek

---

Annitek Consulting is a **CA Clarity Enterprise Solutions Provider**, a **CA Clarity Education Partner**, and a licensed reseller of CA Clarity. In the above roles, Annitek assists CA Clarity clients and prospective customers in a variety of industries throughout North America by:

- Providing Proof of Concept and customer environment assessments.
- Installing, migrating, upgrading and project managing CA Clarity implementations.
- Managing & staffing Clarity implementation engagements.
- Providing methodology for, and administration of, CA Clarity.
- Getting your organization up & running on CAPA, & developing customized CAPA Content.
- Delivering all CA Clarity courses with CA-certified instructors.
- Developing custom Clarity courseware.

## Contact us

---

Let Annitek Consulting provide the missing piece to your CA Clarity PPM puzzle.



Call or email now :  
866-521-5999, ext 612  
[sales@annitek.com](mailto:sales@annitek.com)